

Case Management

**Gray Matters Behavioral Health Caucus
Case Management**

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January 27, 2010

Case Management

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Purpose

Case Managers help consumers obtain the right services, in the right place, at the right time, and in the right amount, for as long as necessary to achieve a timely and durable recovery.

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How it works

1. Provides assistance in navigating the system to individuals who may have a serious and/or persistent behavioral health disorder or other disability of indefinite duration.
2. Connects behavioral health consumers to services in the community.
3. Empowers the individual to manage and to recover from his or her illness and to live the fullest life possible.

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Provides transitions from:

1. State Hospitals to Community Care
2. Private Hospitals to Community Care
3. Courts, Jails and Prisons to Community Care
4. One service provider/agency to another
 - a) Treatment Provider
 - b) Housing Provider
 - c) Employer

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Specific Initiatives

- Ensure that the DBHDD and DCH work collaboratively to revise the Medicaid rules to allow billing for case management
- Fund Behavioral Health Judicial Liaisons for Courts
- Fund Region 5 Community Navigator Specialists Pilot Project

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Judicial Liaisons

- Case Managers with experience in both behavioral health and criminal justice
- Serve the 10 Judicial Districts to coordinate community services for persons who come in contact with the criminal justice system for:
 - Misdemeanors
 - Non-violent felony offenses.
- Results: Reduce the impact on jails, prisons, and state hospitals (Saves \$)

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Community Navigator Specialists (CNS)

- Pilot Project for Targeted Case Management
- Developed by Georgia community stakeholders
- Utilizes CIT Training model
- State matching dollars to leverage grant money
- Emory University designed research program

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Treatment Works,

Support the Governor's Budget

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